



Telecom26

Android Quick Start Guide

This guide outlines **two essential stages** to activate your Telecom26 eSIM and enable data services on your Android device. Please follow these steps carefully to ensure proper setup.

Step 1: Install Your Telecom26 eSIM

Step 2: Configure the Access Point Name (APN)

Note: Your company may use a custom APN. If so, please check with the person who manages your company's telecom subscriptions.

Before you start

Make sure you have the following things....

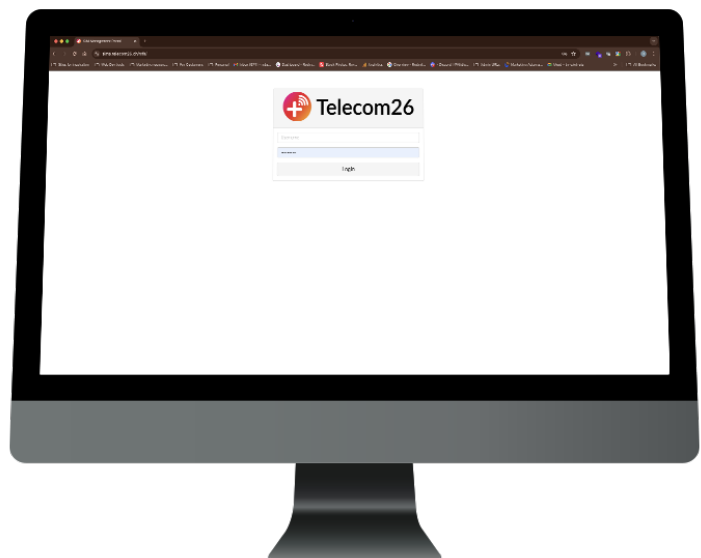
1. An active Telecom26 eSIM
2. An unlocked Android phone (users in US/ Canada may need to request a Network Unlock Code from their current provider).

Important: Not all Android phone models support the installation of a Telecom26 eSIM. Please ensure your device is eSIM-compatible and/or supports manual SIM configuration before proceeding. Check your device specifications or contact your phone manufacturer for more details.

Step 1: Telecom26 eSIM installation on an Android Phone

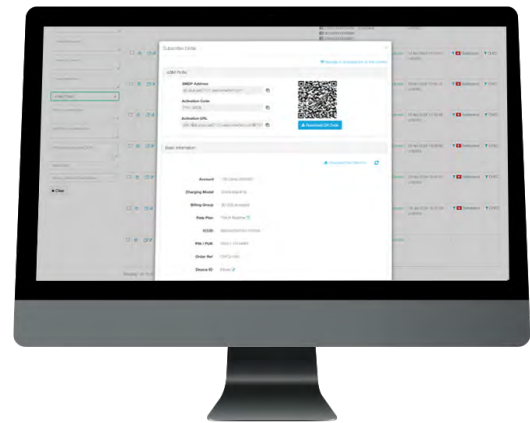
1 - Login to the management portal

- Login to the Telecom26 Management Portal. <https://sims.telecom26.ch> - Your login details were sent with your Telecom26 Welcome email. If not, please contact our Customer Care Team - help@telecom26.ch



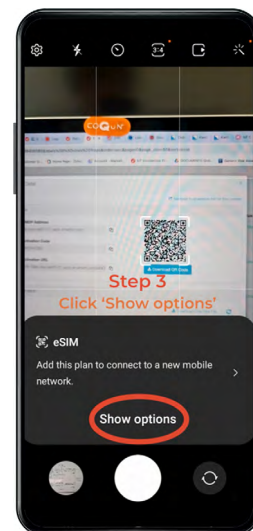
2 - Scan your QR code

- Once you login, in the cockpit under Action – Open Subscriber Details. You will see your QR Code/eSIM Profile. See example here.
- Scan the QR code with your camera.



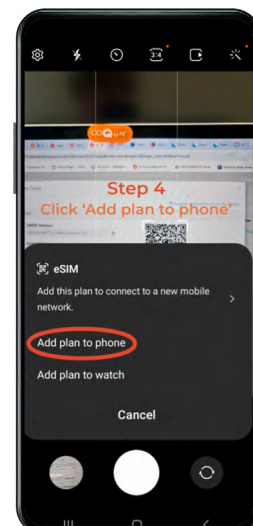
3 - Show options

- A window will display. Click “Show Options”
- Scan the QR code with your camera.



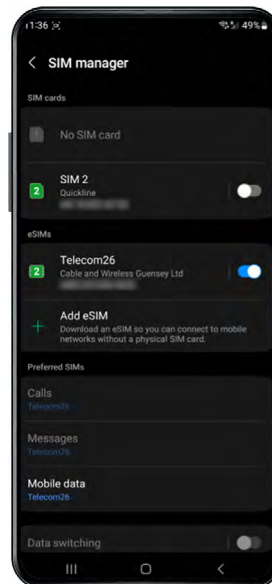
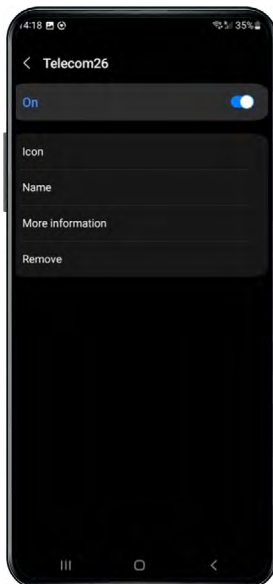
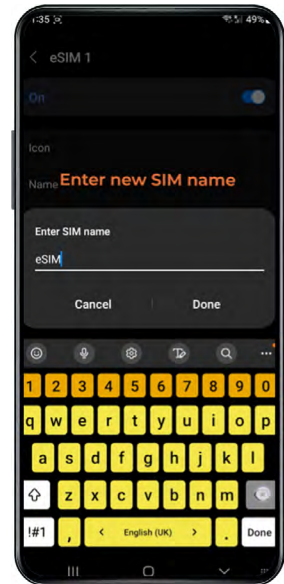
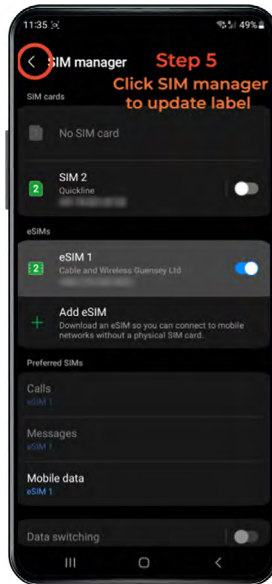
4 - Add plan to phone

1. Select “Add plan to phone”. And wait until the installation is complete.



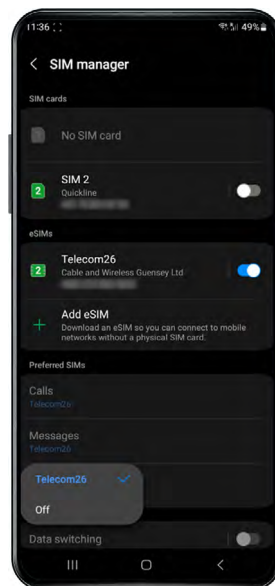
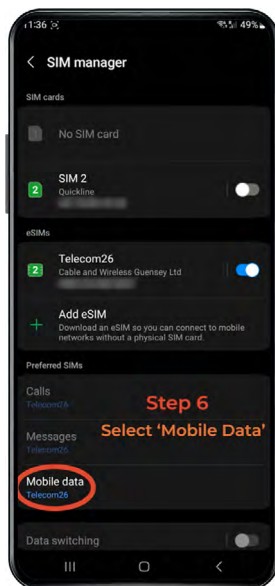
5 - Update label

- Click SIM Manager to update label. Go to Settings – Connections – SIM Manager. You can see your new installed eSIM. Label your newly installed Telecom26 eSIM.



6 - Verify your eSIM for Mobile Data

- Verify that your Telecom26 eSIM is selected as your preferred eSIM for Mobile Data in SIM Manager. Select “Mobile Data”. Go to SIM Manager, and select Mobile Data.



You are now ready to begin configuring your APN

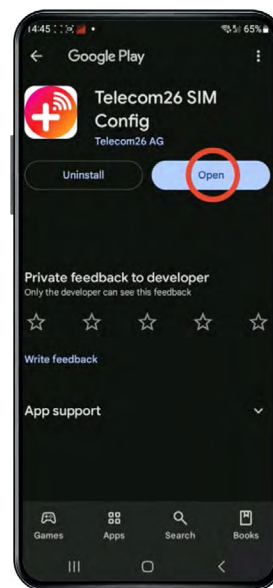
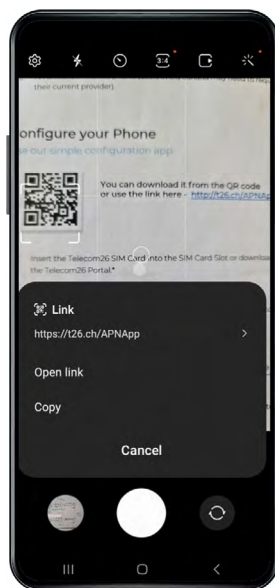
Step 2: Set the Access Point Name (APN) on an Android Phone

1 - Enable WiFi

- Please enable WiFi on your device.
- Make sure you are connected to a WiFi network and your WiFi is turned on.

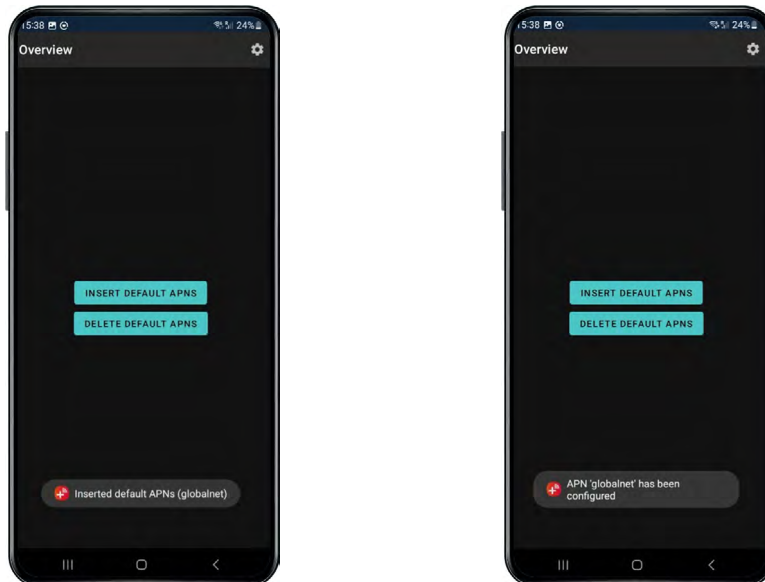
2 - Scan the QR code

- Scan this QR code or open a browser and enter the below URL to access the Telecom26 app directly.
- You can download the app from the QR code or use the link here – <https://t26.ch/APNpp>
- This will configure your Telecom26 “globalnet” APN automatically.



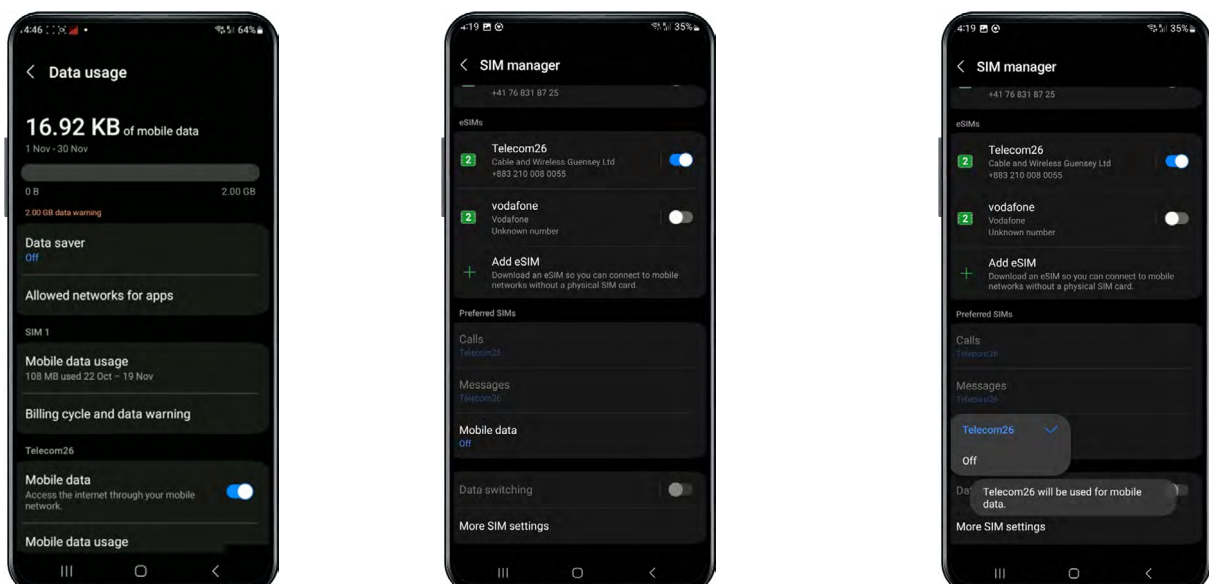
3 - Select "Insert Default APNs"

- It will automatically insert your default APNs (globalnet).



4 - Enable Mobile Data

- Go to Settings – Connections – Data Usage – Mobile Data – ensure Mobile Data is turned On.
- Important:** Go to Settings – Connections – Sim Manager. Verify that your Telecom26 eSIM is the one selected as your preferred eSIM for Mobile Data.
- Test your connection by turning off Wi-Fi and browsing the internet.
- You can switch your Wi-Fi back on.





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